

⚠ Services under close monitoring

SERVICES (live statistics from NodePing)

●

Web

runbox.com

Up

100.00% today

99.91% 30 days

●

IMAP

mail.runbox.com

Up

100.00% today

99.97% 30 days

●

POP

mail.runbox.com

Up

100.00% today

99.98% 30 days

●

SMTP 465

mail.runbox.com

Up

100.00% today

100.00% 30 days

●

SMTP

mx.runbox.com

Up

100.00% today

99.99% 30 days

●

Host04 Web Hosting

Up

100.00% today

99.80% 30 days

●

Host06 Web Hosting

Up

100.00% today

99.97% 30 days

●

Support

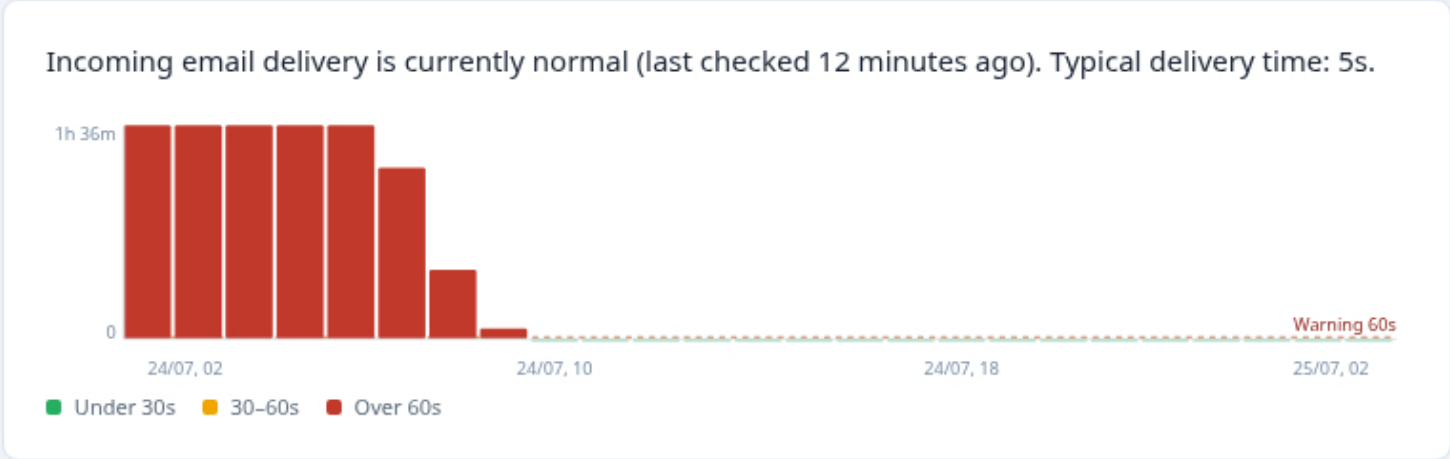
support.runbox.com

Up

100.00% today

100.00% 30 days

INCOMING EMAIL DELIVERY (last 24 hours, aggregate across monitored routes)



ACTIVE INCIDENTS

New DKIM Keys

Other

MONITORING

21 Jul 2026, 01:20 CEST · 21 Jul 2026, 00:20 BST · 20 Jul 2026, 19:20 EDT · 20 Jul 2026, 16:20 PDT

The issue with new DKIM keys being published has been resolved. We are monitoring the process and also testing other functions relating to DKIM.

06 Jul 2026, 01:26 CEST · 06 Jul 2026, 00:26 BST · 05 Jul 2026, 19:26 EDT · 05 Jul 2026, 16:26 PDT

There is currently an issue with new DKIM keys being published to our servers. We are currently looking in to this. Apologies for any inconvenience caused.

INFORMATIONAL

eBay emails not being received

INFORMATIONAL

mail_delivery

07 Jul 2026, 07:57 CEST · 07 Jul 2026, 06:57 BST · 07 Jul 2026, 01:57 EDT · 06 Jul 2026, 22:57 PDT

We are still waiting to hear from eBay regarding the email delivery problem.

27 Jun 2026, 00:58 CEST · 26 Jun 2026, 23:58 BST · 26 Jun 2026, 18:58 EDT · 26 Jun 2026, 15:58 PDT

We have been in touch with eBay and from what we can tell they seem to be aware of the issue and are looking in to it.

26 Jun 2026, 20:29 CEST · 26 Jun 2026, 19:29 BST · 26 Jun 2026, 14:29 EDT · 26 Jun 2026, 11:29 PDT

Some customers are reporting they don't receive emails from eBay. We are looking in to this.

INCIDENT HISTORY — LAST 90 DAYS

Incoming mail delivery delays

mail_delivery

RESOLVED >

Resolved · 24 Jul 2026, 14:16 UTC

Main Website - runbox.com

Main Website

RESOLVED >

Resolved · 08 Jul 2026, 14:40 UTC

Email Hosting Problems

Other

RESOLVED



Resolved · 29 Jun 2026, 10:22 UTC

Problems with host06.runbox.net

Other

RESOLVED



Resolved · 12 Jun 2026, 08:27 UTC

Email access issues

RESOLVED



Resolved · 04 Jun 2026, 13:32 UTC

Email delivery issues with @run.box addresses

RESOLVED



Resolved · 27 Apr 2026, 19:45 UTC

OLDER INCIDENT HISTORY

Load older incidents

159 available

Refreshes every 300 s · Loaded: 02:30:12

Refresh now